

# Payments on Digital Platforms: Resilience, Interoperability and Welfare

Jonathan Chiu  
Bank of Canada

Russell Wong  
FRB of Richmond

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Disclaimer: The views expressed here do not necessarily reflect those position of the Bank of Canada, the Federal Reserve Bank of Richmond, or the Federal Reserve System.

# Motivation

- Emergence of digital tokens issued by platforms:
  - Social media platforms (e.g., Tencent QQ, Facebook Libra)
  - Blockchain-based platforms (e.g., Ethereum, Filecoin)
  - Circulatable outside platforms (e.g., WeChat Pay and Alipay)
- But some (e.g. Amazon) still prefer cash settlement.
- Positive: *token* platform v.s. *cash* platform?
- Normative finding:
  1. issuing *tokens* can increase seignorage but hurt welfare;
  2. regulations don't always work, but they could when there is moral hazard of investing cyber security.

# Related Literature

- **Design and functioning of Bitcoin**
  - **Pricing:** Choi & Rocheteau (2019), Schilling & Uhlig (2018)
  - **Resilience:** Chiu & Koepl (2019), Pagnotta (2018)
  - **Mining:** Huberman et al. (2017) and Easley et al. (2019).
- **Platform-based tokens and ICO**
  - Cong, et al. (2018), Gans & Halaburda (2015) Garratt & van Oordt (2019), You & Rogoff (2019)
- **Central bank digital currencies in GE**
  - Barrdear & Kumhof (2016), Brunnermeier & Niepelt (2019), Chiu, et. al. (2020), Davoodalhosseini (2018), Keister & Sanches (2018), Williamson (2019), Zhu & Hendry (2019)
- **Payment Security**
  - Kahn and Roberds (2008), Kahn et al (2020)

# Basic Model

# Environment

## Consumers

- consume retail goods in stage 1 w.p.  $\sigma$
- transacted on the platform w.p.  $\alpha$ ; off the platform otherwise
- CRRA preference in stage 1 with  $\eta < 1$ ; linear preference in stage 2

## Cash platform

- allows cash settlement and charges a proportional fee  $\tau_t$

## Merchants

- competitive; linear production in stage 1; linear preference in stage 2

## Central bank

- target  $i_t = i$  by lump sum transfers  $Y_t$  to consumers

# Consumer's problem

Consumer's value function with cash  $M$ :

$$W_{t-1}(M) = \max \left\{ c_{t-1} + \beta \left\{ \begin{array}{l} \sigma \alpha \left[ U(y_t) + W_t \left( M' - \frac{P_t y_t}{1 - \tau_t} \right) \right] \\ + \sigma (1 - \alpha) [U(q_t) + W_t(M' - P_t q_t)] \\ + (1 - \sigma) W_t(M') \end{array} \right\} \right\}$$

$$\text{budget} : c_{t-1} + \phi_{t-1} M' = \phi_{t-1} M + Y_{t-1},$$

$$\text{on-platform CIA} : M' \geq \frac{P_t y_t}{1 - \tau_t},$$

$$\text{off-platform CIA} : M' \geq P_t q_t.$$

## Fee and the interest rate

Interest rate given by the no-arbitrage condition,

$$1 + i = \frac{\phi_{t-1}}{\beta\phi_t}.$$

**Lemma:**

*Off-platform CIA always binds.*

*On-platform CIA does not bind iff  $\tau_t > 1 - \left[1 + \frac{i}{\sigma(1-\alpha)}\right]^{-1/(1-\eta)}$ .*

- A lower  $\tau_t$  raises  $y_t$ ;
- but the total spending on-platform increases,
- as long as CIA not binding

**∴ A high interest rate limits the platform's ability to collect fees**

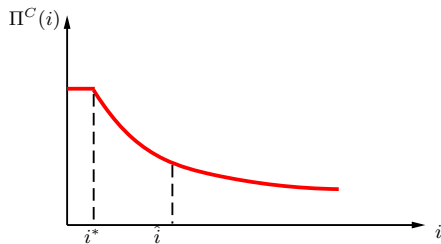
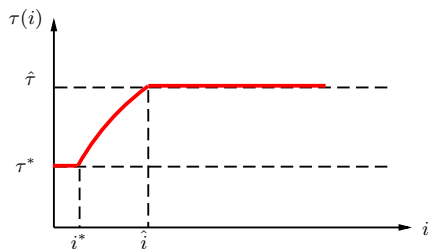
# Cash platform design

Given the prob. of a **cyber attack**  $\gamma$ ,

$$\Pi^C \equiv \max_{\tau_t} \sum_{t=1}^{\infty} (1 - \gamma)^{t-1} \beta^t \alpha \sigma \phi_t \tau_t \frac{P_t y_t}{1 - \tau_t}$$

s.t. the consumer's demand *schedule* of  $y_t$ .

**Proposition** *Optimal transaction fee and platform's profits:*





# Comparative statics

	$\frac{\partial \tau_t}{\partial i}$	$\frac{\partial q_t}{\partial i}$	$\frac{\partial y_t}{\partial i}$	$\frac{\partial \Pi^C}{\partial i}$	$\frac{\partial \tau_t}{\partial \alpha}$	$\frac{\partial q_t}{\partial \alpha}$	$\frac{\partial y_t}{\partial \alpha}$	$\frac{\partial \Pi^C}{\partial \alpha}$
(a). $i < i^*$	0	-	0	0	0	-	0	+
(b). $i \in [i^*, \hat{i}]$	+	-	-	-	+	-	-	$\pm$
(c). $i > \hat{i}$	0	-	-	-	-	$\pm$	$\pm$	$\pm$

**Tokens**

# Token platform

- pays a setup cost  $\kappa\alpha$  to issue tokens for on-platform transactions
- stands ready to redeem and sell tokens at  $e_t$  in the normal time
- redeemable at  $b_t e_t$  in case of a collapse

Consumer's problem:

$$V_t(M, K) = \max_{q_t, y_t} \left\{ \begin{array}{l} \sigma\alpha \left\{ U(y_t) + W_t \left( M + e_t K - \frac{P_t^T y_t}{1 - \tau_t} \right) \right\} \\ + \sigma(1 - \alpha) [U(q_t) + W_t [M - P_t q_t + e_t K]] \\ + (1 - \sigma) W_t (M + e_t K) \end{array} \right\} \text{ s.t.}$$

$$\text{on-platform TIA} : e_t K \geq \frac{P_t^T y_t}{1 - \tau_t},$$

$$\text{off-platform CIA} : M \geq P_t q_t.$$

# Token platform design

$$\Pi^T = -\kappa\alpha + \max\left\{\pi_0 + \sum_{t=1}^{\infty} (1-\gamma)^{t-1} \beta_t^t \pi_t\right\}$$

given the consumer's demand *schedule* of real token  $k_t = \phi_t e_t K_t$  and

$$\pi_0 = \beta [1 + \rho_1 - (1+i) b_1] k_1$$

$$\pi_t = (1-\gamma) \left\{ \begin{array}{l} [\sigma\alpha\tau_t - (1-b_t)] k_t \\ + \beta [1 + \rho_{t+1} - (1+i) b_{t+1}] k_{t+1} \end{array} \right\} + \gamma\sigma\alpha\tau_t b_t k_t$$

and  $\rho_t = \frac{e_{t-1}\phi_{t-1}}{\beta e_t \phi_t} - 1$  is the (shadow) interest rate of holding tokens

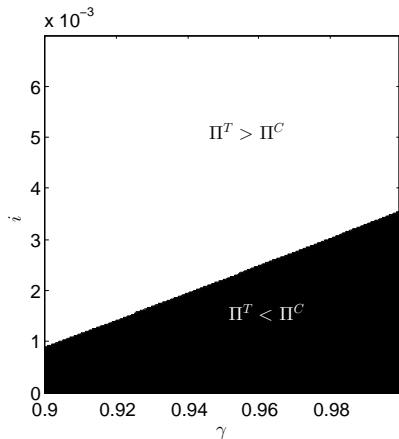
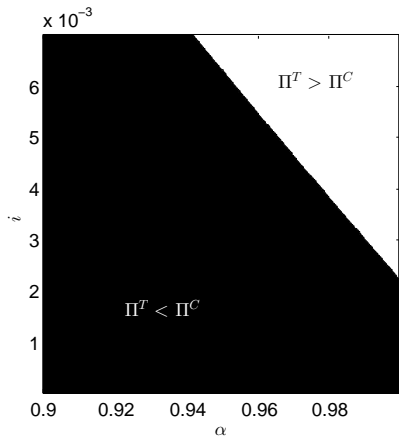
# Token platform features

- zero fees:  $\tau_t = 0$ 
  - costly when  $b > 0$ , redundant when  $b = 0$  by setting  $e_t$
- zero reserves:  $b_t = 0$ 
  - costly when  $i > 0$
- why do not both? not good idea
  - cash acceptance crowds out the demand for tokens
- the platform maximizes consumer surplus extraction by adjusting the appreciation rate of token price
  - faster when  $\gamma$  is high (to cover consumers' expected loss)
  - slower when  $\alpha$  is high (to extract surplus)

# **Equilibrium Business Model and Welfare**

# Equilibrium business model

**Proposition**  $\Pi^T > \Pi^C$  iff  $i > i^\Pi(\alpha, \gamma)$  which is a function decreasing in  $\alpha$  and increasing in  $\gamma$ .



# Equilibrium business model

**Proposition**  $\Pi^T > \Pi^C$  iff  $i > i^\Pi(\alpha, \gamma)$  which is a function decreasing in  $\alpha$  and increasing in  $\gamma$ .

- Pros of tokens: insulates consumers from CIA and the associated liquidity costs of using cash,
- more consumer surplus to extract without levying transaction fees.
- Cons: a token platform cannot free-ride on the cash system
- Token platform is chosen when
  - $i$  is high (liquidity is costly)
  - $\alpha$  is high (makes CIA more binding under a cash platform)
  - $\gamma$  is low (tokens are expected to circulate longer)



# How does issuing tokens matter?

**Proposition** *When the platform chooses to issue tokens instead of accepting cash,*

- *on-platform consumption and social surplus go up,*
- *off-platform consumption and social surplus go down,*
- *seigniorage revenue goes down.*

# Welfare and Regulation

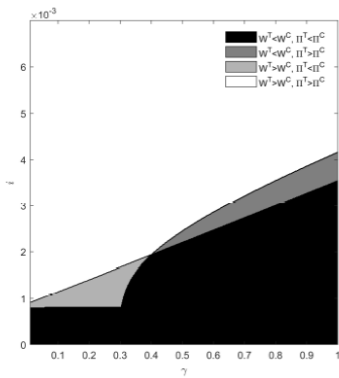
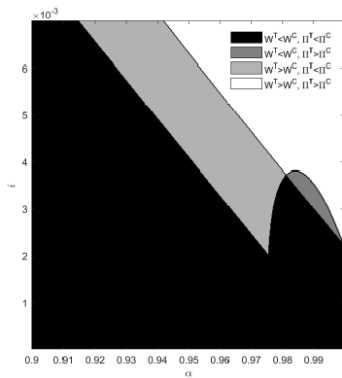
The welfare of this economy is defined as the discounted sum of utilities of consumers, merchants and the platform,

**Proposition**  $\mathcal{W}^T < \mathcal{W}^C$  iff  $i < i^{\mathcal{W}}(\alpha, \gamma)$ .

- *A cash platform is a socially optimal business model iff  $i \leq \min \{i^{\Pi}(\alpha, \gamma), i^{\mathcal{W}}(\alpha, \gamma)\}$ .*
- *A token platform is a socially optimal business model iff  $i \geq \max \{i^{\Pi}(\alpha, \gamma), i^{\mathcal{W}}(\alpha, \gamma)\}$ .*

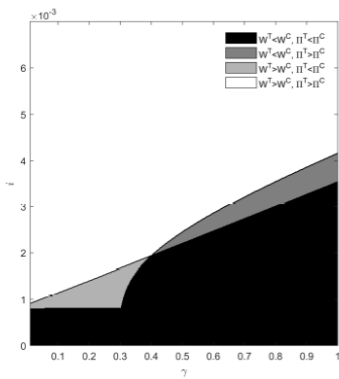
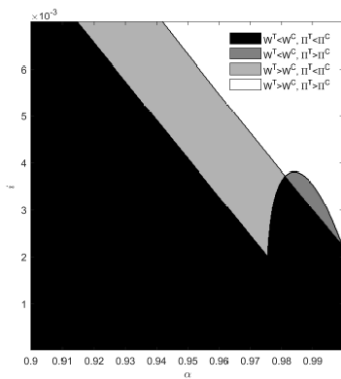
# Welfare and Regulation

Under-issue (over-issue) tokens when the platform fails to fully internalize the social benefits (costs) of issuing tokens.



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Under-issue (over-issue) tokens when the platform fails to fully internalize the social benefits (costs) of issuing tokens.



Does this justify reserve regulations?

**Proposition** Reserve requirement reduces welfare and profits on a token platform. It enhances welfare only when the platform is induced to give up (sub-optimal) token issuance.

# Resilience

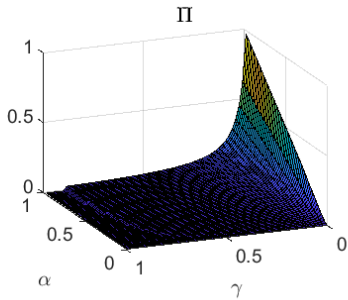
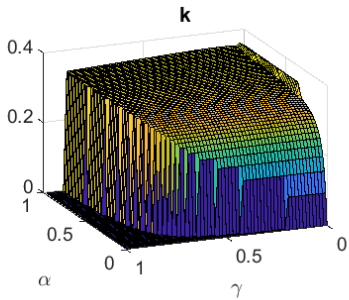
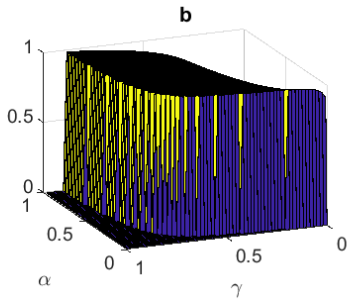
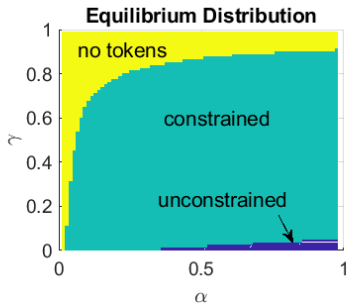
# Endogenous resilience and moral hazard

- Each period, the platform invests in cyber security to contain the attack
  - if investment  $\geq \bar{\kappa}$ , the platform fails w.p.  $\gamma$
  - otherwise, fails for sure
- Moral hazard problem: cyber security investment is private info, giving rise to an IC constraint:

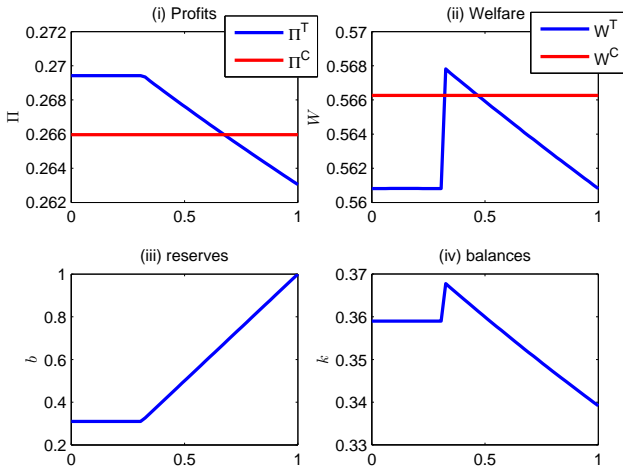
$$\underbrace{(1 - b_t) k_t}_{\text{not invest}} \leq \underbrace{-\bar{\kappa} + (1 - \gamma) \Pi^T}_{\text{invest}}$$

- Reserve holdings increase the platform's "skin in the game", relaxing the IC constraint and allowing higher token issuance

# Optimal platform design



# Optimal partial reserve regulation



Optimal to set  $b_{\min} = 33\%$  to induce the platform to supply more tokens to increase welfare.



# **Endogenous Interoperability**

# Endogenous interoperability and circulatable tokens

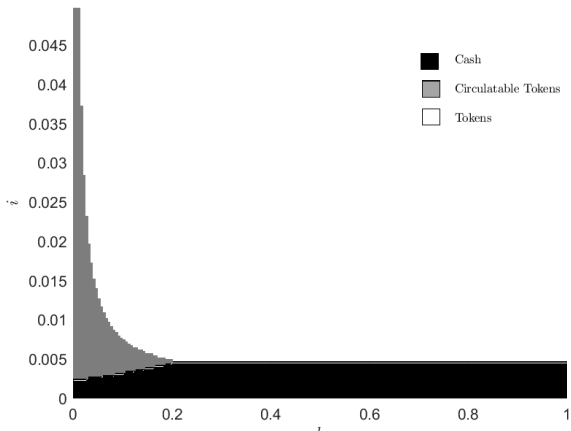
The platform can issue “circulatable tokens” and provide payment services outside the platform

- Need to satisfy a minimum reserve ratio  $b_{\min}$  (e.g., PBoC)
- To simplify the analysis simple, we assume  $\tau_t = 0$
- The platform's problem becomes

$$\Pi^{CT} = -\kappa\alpha + \max_{k_t} \left\{ \sum_{t=1}^{\infty} \frac{(1-\gamma)^{t-1} \beta^t}{1-\gamma(1-b)} [\gamma + \rho_t - (\gamma+i)b] k'_t \right\}$$

# Platform choice

- when  $i$  is low: accept cash
- when  $i$  is high: issue tokens
  - circulatable tokens for low  $b_{\min}$
  - non-circulatable tokens for high  $b_{\min}$



# Conclusion

- Token issuance allows the platform to insulate platform activities from costs associated with cash.
- However, the equilibrium choice of business model is not necessarily socially optimal.
- When cyber security is endogenous, imposing a minimum reserve requirement can sometimes improve welfare.

More in the paper

- Alternative regulation: deposit insurance
- Calibrating the model to match Amazon and Alipay
- More comparative statics

# Thank you!

**Jonathan Chiu** (BoC): [jchiu@bank-banque-canada.ca](mailto:jchiu@bank-banque-canada.ca)

**Russell Wong** (FRB): [russell.wong@rich.frb.org](mailto:russell.wong@rich.frb.org)

## Further works

Ackon and Wong, [Why Short-selling Inflates Crypto-bubbles? Theory and Evidence from Bitcoin Futures](#);

Chiu, Davoodalhosseini, Jiang and Zhu, [Bank Market Power and Central Bank Digital Currency](#);

Chiu and Koepl, [The Economics of Cryptocurrencies—Bitcoin and Beyond](#);

Chiu and Koepl, [Blockchain-Based Settlement for Asset Trading](#);

Chiu and Wong, [On the Essentiality of E-Money](#);

Chiu and Wong, [E-Money: Efficiency, Stability and Optimal Policy](#)

Kahn, Rivadeneyra and Wong, [Should the Central Bank Issue E-money?](#)

Kahn, Rivadeneyra and Wong, [Eggs in One Basket: Security and Convenience of Digital Currencies](#).